

Business Intelligence Developer

JOB TITLE: Business Intelligence Developer
DEPARTMENT: Information Systems
LOCATION: GRC Rockford
REPORTS TO: Information Systems Manager
SHIFT: 1st Shift

Grand Rapids Controls is looking for a Business Intelligence Analyst who will be responsible for the development and implementation of business intelligence, reporting and data warehouse practices. The goal of this position is to deliver relevant, timely and insightful information to the business through interaction with business users, gathering reporting and analytic requirements. As a BI Analyst working on various platforms, this individual will be developing and supporting reports, dashboard and data feeds to various internal and external parties.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following:

- Support the analysis of requirements, design specifications, development, and technical and user documentation of report development through direct interaction with internal customers.
- Lead activities to help understand business objectives, assumptions and constraints related to a particular question/problem where reporting tools can serve as a solution.
- Develop enterprise reporting solutions from multiple structured and unstructured data sources including SQL Server, Flat Files and SQL Server Analysis Services using Microsoft SQL Server Data Tools to fulfill enterprise reporting requests with a high degree of analytical approach and operating within established development guidelines.
- Leveraging business intelligence and data warehousing methods and technologies, develop relational and multi-dimensional database elements, ETL's and analytical reporting tools
- Understand Key Performance Indicators that drive company measurement, reporting and analytics across key data sources and functions such as Operations, Finance, HR, IT, Compliance and Risk Management.
- Build and manage the library portfolio of model metrics, documents, templates, reports, dashboards or other reusable BI assets, to understand day to day operations and drive key business decisions.
- Recommend and implement data quality improvement processes and initiatives.
- Ensure the stability and reliability of data access and data quality across the organization via reporting, ongoing database support and database maintenance.
- Provide performance tuning on existing reports to enhance end user experience.
- Provide assistance in MS SQL server support
- Use data mining, model building, and other analytical techniques to develop and maintain customer segmentation and predictive models to drive or inform the business.
- Automate business processes through workflows and business process management
- Collaborates with stakeholders and subject-matter experts to establish technical vision and analyze trade-offs between usability and performance needs.
- Support Info Team in development of standard reports to be used across all sites

QUALIFICATIONS INCLUDE:

- MUST have knowledge of SQL; SSAS, SSIS, SSRS, Visual Studio
- Strong analytical, quantitative, problem solving, and organizational skills; attention to detail; and ability to coordinate multiple tasks, set priorities, and meet deadlines
- Self-motivation, ability to work effectively as a member of a team or independently as the particular assignment requires.
- Excellent interpersonal skills, ability to build strong relationships with internal clients, and a successful track record of collaboration toward achieving objectives expected.
- Four or more years designing and creating data reports, SQL queries, stored procedures, subqueries, and temporary tables to meet business user requirements, relative to a manufacturing environment.
- Education and/or experience equivalent to a bachelor's degree in the field of computer science or related field is required
- Suitable candidates must be able to showcase through detailed explanation on various customization projects that they have done at previous engagements.
- Strong, effective communication skills
- Ability and willingness to quickly adapt to change

DESIRED KNOWLEDGE / EXPERIENCE:

- Epicor 10, BAQs and BAPs
- EDI (Electronic Data Interchange) files, Tie Kinetix
- SharePoint (2013 and above)

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to use hands to finger, handle, or feel objects, tools, or controls and reach with hands and arms. The employee must regularly lift and/or move up to 10 pounds.

COMPETENCIES

To perform the job successfully an individual should demonstrate the following competencies:

Customer Service - Responds promptly to customer needs; Responds to requests for service and assistance.

Planning/Organizing - Prioritizes and plans work activities.

Safety and Security - Observes safety and security procedures; Reports potentially unsafe conditions; Uses equipment and materials properly.

Initiative - Seeks increased responsibilities; Asks for and offers help when needed.

Innovation - Generates suggestions for improving work; Develops innovative approaches and ideas.